



ProcureHub
Marketplace

Payment Process Flow



The customer selects a service to purchase and checks out

Upon check-out the customer's credit card is charged and will show as such on their credit card statement



The supplier receives notification of the purchase and accepts it

Payment is processed and held in Stripe until the service is completed



Payment is released to the supplier once job status is changed to 'job complete'

- a) Automatic trigger based on the selected job end date
- OR
- b) Customer manually changes the job status



Supplier receives payment to Stripe based on payment term

- a) Payment within 24hrs of job completion
- OR
- b) Payment by specified Net Terms (ie 15 days) after job completion



Note: From purchase date, the supplier has 7 day to accept the job, otherwise it will be cancelled and refunded

Jobs requiring cancellation after supplier acceptance require Admin intervention